20 YEARS OF HEALTH INFORMATION SHARING: Realizing the Art of the Possible
NCHICA’S MISSION STATEMENTS

1994
To foster the development of a statewide health care information and communications system which improves the delivery of services.

2001-2003
The North Carolina Healthcare Information and Communications Alliance, Inc. (NCHICA) is a nonprofit consortium of over 190 organizations dedicated to improving healthcare through information technology and secure communications.

2004-2006
The North Carolina Healthcare Information and Communications Alliance, Inc. (NCHICA) is a nonprofit consortium of over 250 organizations dedicated to improving healthcare by accelerating the adoption of information technology.

2007-2008
The North Carolina Healthcare Information and Communications Alliance, Inc. (NCHICA) is a nationally recognized nonprofit consortium that serves as an open, effective and neutral forum for health information technology (HIT) initiatives that improve health and care in North Carolina.

2009-2010
NCHICA is a nationally recognized nonprofit consortium dedicated to improving health and care in North Carolina by accelerating the adoption of information technology and enabling policies.

2011-present
NCHICA is a nonprofit consortium dedicated to assisting NCHICA members in accelerating the transformation of the U.S. healthcare system through the effective use of information technology, informatics and analytics.
The North Carolina Healthcare Information and Communications Alliance (NCHICA) was established in 1994 by Executive Order of Governor James B. Hunt, Jr. (see pages 4-7). The founders of NCHICA had the foresight 20 years ago to realize that the delivery, quality, accessibility and efficiency of health care could be vastly improved through the use of information technology.

NCHICA’s mission statement has evolved over time to meet the changing priorities in the health care environment (see inside front cover). Through the years, the organization has been led by outstanding officers and board members with a strong commitment to NCHICA and its mission (see pages 8-13). Daily operations have been managed by a small staff, and led for the past 19 years by Executive Director Holt Anderson (see page 16).

A key component of NCHICA’s success has been its diverse membership: health care providers, corporations, nonprofits, public agencies and educational organizations (see page 2). There are few organizations in the country that bring together these diverse sectors of the healthcare community. With the help of our members, NCHICA has been a key player in both state and national initiatives to advance the use of information technology in health care (see pages 17-23).

The heart of NCHICA has always been its committees, workgroups, roundtables and task forces, which are comprised of dedicated volunteers from member organizations (see pages 14-15). NCHICA has provided a neutral and engaging environment where these members can gather to discuss common concerns. Out of these discussions, they have developed consensus-based tools, policies, and other resources to aid the health care community in complying with HIPAA, the HITECH Act and other regulations (see pages 24-25). Our efforts have been recognized by other leading organizations (see pages 27-28).

The cover of this book shows the posters from each NCHICA Annual Conference. The title of our first conference in 1995 was Health Information Sharing: The Art of the Possible, and the title of our 20th conference in 2014 is 20 Years of Health Information Sharing: Realizing the Art of the Possible. The pages which follow reflect how NCHICA has worked to realize the vision of our founders.

Since the inception of NCHICA in 1994, the adoption of information technology in health care has significantly increased in both the state and nation. Despite this accomplishment challenges still remain, and NCHICA will continue to have a major role to play in meeting these challenges in the years to come.
FOUNDING & HISTORY

Jane Smith Patterson
Chair, Board of Directors
1994-2000

Sheron Morgan
President, Board of Directors
1994-1996

William Mattern
Chair, Board of Directors
2000-2015

Governor Jim Hunt
State of North Carolina

JAMES B. HUNT JR.  
GOVERNOR

Executive Order 54
To Create the North Carolina Health Care Information and Communications Alliance

WHEREAS, the provision of high quality health care to all residents is a desirable state objective;

WHEREAS, optimizing the use of health care resources is necessary for all residents to receive high quality health care at reasonable cost;

WHEREAS, state government has need of detailed, current information on the quantity, quality, content, and cost of health care services rendered in the State of North Carolina for purposes of policy development and implementation of health care reform;

WHEREAS, the technology to allow interactive and real time exchange of medical information is necessary to optimize the use of health care resources on a continuous basis;

WHEREAS, the public sector must work with the private sector to develop information, telecommunications and telemedicine technologies applicable to health care in all settings;

WHEREAS, the development of a statewide health care information and telecommunications network is the most logical next step in meeting these goals; and

WHEREAS, upon direction by me the Articles of Incorporation of the North Carolina Health Care Information and Communications Alliance, Inc., a North Carolina non-profit corporation, have been filed with the Secretary of State of North Carolina and the formalities of organization of said corporation have been effected;

NOW THEREFORE, by the power vested in me as Governor by the Constitution and laws of North Carolina, IT IS ORDERED:

Section 1. Establishment.

The North Carolina Health Care Information and Communications Alliance, Inc. (the "Alliance") is hereby established.
Section 2. Powers and Duties of the Alliance.

The Alliance shall be operated in the public interest exclusively for charitable, scientific and educational purposes within the meaning of Section 501(c)(3) of the Internal Revenue Code (or the corresponding provision of any future federal tax law), including, without limiting the generality of the foregoing, to foster the development and implementation of a statewide health care information system for the purpose of improving the delivery, quality, accessibility and efficiency of health care services in North Carolina by utilization of advanced information, telecommunications, and telemedicine technologies.

Solely for the above purposes, but not by way of limitation, the Alliance is empowered:

A. To research, test, develop and promote the optimum application of information, telecommunications, and telemedicine technologies to health care services in all settings;

B. To effect the on-going development and implementation of open architecture, interoperable, integrated and interactive information systems in health care in all settings with fully articulated linkages to a statewide health care information network and with attention to national and international health care information systems and standards;

C. To effect the on-going design, development and implementation of distributed database management capability on a scale necessary to support a wide range of applications on the health care information network including, among others, clinical, emergency response, administrative, research and educational applications;

D. To foster development and installation of on-line standardized, computerized medical record and information systems in regional medical centers to enable utilization by remote providers of centralized diagnostic, treatment planning, expert consultation services, and medical reference, resource and training materials, with interactive question, answer and messaging capabilities;

E. To improve health care information systems utilized by participants in community-level health care delivery networks comprised, among others, of hospitals, clinics, physician and dental offices, group practices, emergency medical systems, nursing homes, home care services, pharmacies, company and school medical and wellness programs, social service agencies, medical, nursing and health administration schools, and telemedicine providers;

F. To assist small and remote rural hospitals, clinics, provider groups and other health-related organizations in becoming an integral part of the statewide health care information system;
G. To provide education and training in, and coordination with respect to, the use of information, telecommunications, and telemedicine technologies by health care providers, suppliers, patients, educators and public agencies;

H. To provide to the State of North Carolina and the United States federal government and other governmental units data and analysis for the purpose of health care policy development and decision-making;

I. To provide a mechanism for on-going evaluation of hardware and software performance, clinical effectiveness and administrative efficiency of the statewide health care information system and to provide a mechanism for feedback, redesign and upgrade of system capabilities;

J. To support the adoption and implementation of standards for computerized patient records and computerized patient histories;

K. To support clinical and health services research by providing confidentiality-protected patient histories and other information databases for use by qualified personnel;

L. To encourage the development of emerging businesses in the medical information, computer science, telecommunications, and telemedicine fields in North Carolina through research and education; and

M. To exercise all rights and powers conferred by the laws of North Carolina upon nonprofit corporations.

Section 3. Board of Directors. Consistent with the Articles of Incorporation of the Alliance, the members of the Board of Directors shall represent each of the following classes of members: (i) major medical centers; (ii) rural health care centers or organizations; (iii) telecommunications and information technology companies; (iv) pharmaceutical, clinical trial companies and health care applications device development and manufacturing companies; (v) other health care providers, local public health departments and nonprofit organizations; and (vi) persons who represent the interests of the State of North Carolina. The initial directors of the Alliance shall serve until their successors are duly elected and qualified as set forth in the Articles of Incorporation and By-Laws of the Alliance.

Section 4. Chair of the Board. The Governor shall appoint the Chair of the Board of Directors of the Alliance to serve until the third annual meeting of members of the Alliance.

Section 4. Responsibilities of the Board of Directors in the First Year of Alliance Operations. The Board of Directors shall complete the following tasks in the first year of operations:

A. Review and, if necessary, refine the By-laws of the Alliance.
B. Take such steps as are necessary to apply for and receive certification as an Internal Revenue Code Section 501(c)(3) non-profit corporation;

C. Identify initiatives to be undertaken immediately to effect the purposes of the Alliance and make arrangements to implement these initiatives;

D. Develop and adopt a six-year work plan for the Alliance, to be updated as necessary but no less than every two years;

E. Develop and adopt a proposal for staffing the Alliance;

F. Develop and adopt an operating budget for the Alliance;

G. Open Alliance membership to a range of health provider organizations and health care information technology corporations, each of which, by virtue of its research, experience, services and/or products, will bring to the Alliance assets and commitments necessary to achieve the goals of the Alliance as delineated in this Order and the Alliance's corporate charter; and

H. Establish the terms for Alliance membership, a fee schedule for membership participation in the Alliance, and other funding sources such that the Alliance will be self-sustaining and not dependent on government financing.

This Order shall be effective immediately and shall remain in effect until rescinded.

Done in the Capital City of Raleigh, this 1st day of July, 1994.

James B. Hunt, Jr.
Governor

ATTEST:

Rulin L. Edmisten
Secretary of State
FOUNDING MEMBERS

AT&T Corp.
BellSouth Corp.
Blue Cross and Blue Shield of NC
Bowman Gray School of Medicine-Baptist Hospitals
Charlotte-Mecklenburg Hospital Auth.-Carolina Medical Ctr.
Cato Research, Ltd.
Duke University Medical Center
ECU School of Medicine-Pitt County Memorial Hospital
EDS Corp.
Equifax Healthcare EDI Services, Inc.
Glaxo Wellcome, Inc.
GTE South, Inc.
HBO & Company
Healthsource Health Plans, Inc.
IBM Corp.
NC Office of the Governor
NC Office of State Planning
NORTEL
Quintiles Transnational Corp.
Shared Medical Systems Corp.
Sprint Mid-Atlantic Telecom
UNC-Chapel Hill-Division of Health Affairs & UNC Hospitals
Unisys Corp.
NCHICA OFFICERS

Chair of the Board of Directors
Jane Smith Patterson (1994-2000)
William Mattern, MD (2000-2015)

President
Sheron Morgan (1994-1996)
William Mattern, MD (1996-1997)
Paul LoRusso (1998-1999)
W. Stuart Tucker, MD (1999-2000)
Janis Curtis (2000-2001)
Charles Frock (2001-2002)
Barbara Archbold (2004-2005)
Jon Brown (2006-2007)
Tom Earnhardt (2007-2008)
Sam Spicer, MD (2008-2009)
Gail Hinte (2009-2010)
John Jenkins (2010-2011)
Geoff Lawson (2011-2012)
Karen Davis (2012-2013)
Keith McNeice (2013-2014)
Clyde Hewitt (2014-2015)
NCHICA OFFICERS

Secretary
James Hazelrigs II (1994-1995)
Susan Thomason (1995-2005)
Jean Foster (2006-2015)

Assistant Secretary
Michael Hubbard (2005)
Donald Horton, Jr. (2008-2011)

Treasurer
Larry Ferguson (1994-1995)
John Tsikerdanos (2000-2001)
Jerry Stracke (2003-2005)
Gail Hintz (2005-2007)
Richard Low (2007-2009)
Karen Davis (2009-2011)
Clyde Hewitt (2011-2013)

Assistant Treasurer
Richard Low (2006-2007)
Tom Gillespie (2007-2008)
Karen Davis (2008-2009)
Richard Low (2009-2010)
Clyde Hewitt (2010-2011)
Matthew Castellano (2011-2015)
A
Rosemary Abell, Keane
Martha Adams, Duke University Health System
Barbara Archbold, IBM
Denton Arledge, New Hanover Health System
Linda Attarian, NC DHHS
Joseph Auriemma, Siemens

B
Tom Bacon, NC AHEC Program
Scott Bagwell, HBO & Co/McKesson HBOC
Stephanie Bass, NC DHHS Office of the Secretary
Joseph Bigley, Equifax–Cooperative Healthcare Network
Stephen Blackwelder, BCBSNC
Gary Bowers, Western North Carolina Health Network
Jacquelyn Kay Boyden, BCBSNC
Don Bradley, BCBSNC
Jack Brinn, ECU Brody School of Medicine
Eric Brinsfield, SAS Institute
Clyde Brooks, ECU Brody School of Medicine/UHS
Sarah Brooks, NC DHHS
Jon Brown, Wake Forest Baptist Health
Richard Burgess, Glaxo
William Busby, IBM

C
Hadley Callaway, NC Medical Society
Lanier Cansler, NC DHHS
Tom Carleton, BCBSNC
Matthew Castellano, UNC Health Care
James Clayton, EDS
Steve Cline, NC DHHS Division of Public Health
Cheryl Collier, EDS
John Cooper, First Data/McKesson HBOC/Visteon/Avio
Joseph Cooper, Jr., NC DHHS
Dan Cronin, BICC
Mary Alyce Kelso Curran, UNC-Charlotte
Janis Curtis, Duke University Health System
Sheila Dalmat, Northern Telecom/Nortel
James Davis, Davis & Loehr
Karen Davis, RTI International
Dave Dillehunt, FirstHealth of the Carolinas
Annette DuBard, CCNC
John Dye, BCBSNC

Tom Earnhardt, Cabarrus Family Practice
Jon Easter, GlaxoSmithKline
Chad Eckes, Wake Forest Baptist Health
Ed Ermini, Edward Ermini, MD
E. Harvey Estes, NC Medical Society

Larry Ferguson, First Data
Richard Fiddleman, Unisys
Jean Foster, NCHIMA
Mike Freeland, High Point Regional Health System
Charles Frock, FirstHealth of the Carolinas

Charles Gantos, AT&T
Barbara Garlock, Health Data Institute
Dave Garrett, Novant Health
Cornelia Gibbons Edgar, SC Office of the Governor
Mike Giel, EQUIFAX/NDC
Tom Gillespie, Morehead Memorial Hospital
Dennis Gillings, Quintiles
Bob Glass, IBM
Terri Gonzalez, NC Medical Society
Robert Gordon, Halifax Regional Hospital
Jack Graham, GlaxoWellcome
Robert Greczyn, Jr., HealthSource/CIGNA
Scott Groom, Nash Health Care System InfoPartners
Larry Grovenstein, GTE
Susan Gustke, ECU Brody SOM

Jon Hamm, Sprint
William Hammond, Duke University Health System
James Hazelsrigs II, NC Medical Database Commission
Susan Helm-Murtagh, BCBSNC
Clyde Hewitt, Allscripts
Steve Hill, Novant Health
Gail Hinte, HIMformatics
Daniel Hoffmann, Veterans Health Administration
Geoff Honaker, Coastal AHEC
David Hopp, Cato Research
Steve Horsley, Cone Health System
Donald Horton, LabCorp
Mike Hubbard, Smith Anderson
Richard Hudspeth, Community Care of Western NC

John Jenkins, Moses Cone Health System
Arlo Jennings, Mission Health
Chris Jones, Northwest AHEC
James Jones, NC Health Planning Commission
Jinny Crum Jones, Persimmon IT, Inc.

Lewis Kammer, Healthsource/CIGNA
Renuka Kasula, ReLi Medical Solutions
Tony Kane, NC AHEC Program
John Kerr, Kerr Drugs
Russell Kesler, GTE
David Kibbe, Canopy Systems/AAFP
JP Kichak, UNC Health Care
Greg Killian, Siemens
Dave Kirby, Duke University Health System/Kirby IMC
Walt Kastenschmidt, BCBSNC
Rebecca Knight, Greensboro AHEC
John Knox III, Carolinas HealthCare System
Toni Kourey, Novant
Tim Kvanvig, Glaxo

Frank Lavelle, SMS
Geoff Lawson, Morehead Memorial Hospital/Cone Health
John Lindsay, AT&T
Paul LoRusso, Wake Forest University Baptist Medical Center
John Lloyd, SC Office of the Governor
Richard Low, Topsail Technologies
Barbara Lyster, GlaxoWellcome
Edward Macko, IBM
Trish MacTaggart, EDS
Jean-Marie Maillard, NC DHHS Div. of Public Health
William Mattern, UNC Health Care
John McCullouch, Wake Forest Baptist Health
Katherine McGinnis, Eastern AHEC
Wallace McLendon, Mountain AHEC
Keith McNeice, Carolinas HealthCare System
Kathryn McTighe, 3COM
Bob Miglarese, HealthSource/CIGNA
Glenn Miller, Kinetra
Jeffrey Miller, NC HIE
Sheron Morgan, NC Office of State Planning
Lee Ann Morris, BCBSNC

Dianne Napier-Wilson, Northern Telecom/Nortel
Mary Jo Nimmo, Lenoir Memorial Hospital/MaxIT/UNC Health Care

Bill Parke, Rutherford Hospital
Bruce Patterson, IBM/3Com
Jane Smith Patterson, Office of the Governor/Jane Patterson & Associates
Doren Madey Pinnell, ACCESS Radiology
Rich Pollack, Nash Health Care System
Ricky Pope, EDS
Wally Powers, Sprint
King Prather, Interpath
Derek Prentice, BCBSNC

Johnnie Quinn, NationsBank/Bank of America
Peter Quinn, GTE

Deborah Ramey, Eastern AHEC
Marian Reed, McKesson
Harry Reynolds, BCBSNC
Craig Richardville, Carolinas HealthCare System
Steve Riney, WakeMed
Melissa Robinson, EDS/HP Enterprise Solutions
Dave Rowley, Rex Healthcare

Mike Samuhel, Booz Allen Hamilton
Sheila Sanders, Wake Forest Baptist Health
Donna Sroczyński, Rex Hospital
Robert Seehausen, Jr., Novant
Bob Seligson, NC Medical Society
Roger Shannon, Veterans Administration
Thomas Sibert, Duke University Health System
Ron Small, Wake Forest Baptist Health
Donald Spencer, UNC Health Care
Sam Spicer, NC College of Emergency Physicians
Vince Steiniger, WakeMed
Jerry Stracke, Visantis
Gail Stephens, SAS Institute
John Stuhrenberg, BellSouth
William Sturm, Unisys
Linda Sutton, Cato Research

Susan Thomason, Quintiles
Mary Thompson, ECU Brody School of Medicine
Steve Toler, GTE/Verizon
John Tsikerdanos, EDS
Jim Tuchi, AT&T
W. Stuart Tucker, Nalle Clinic
Diane Turcan, BellSouth/AT&T/Covisint

Brad Walters, NCMS
Samuel Warburton, Jr., Duke University Health System
David Wellons, BellSouth
Kimberly Williams, LabCorp
Myra Williams, Glaxo
Billy Willis, Duke University Health System
Scott Willis, BellSouth
Robert Wrench, BICC

Zachary Zapack, Carolinas Health Care System
Jon Zimmerman, Siemens
Karen Duncan (1994)
Susan Straw (1994-1995)
Charles Quick (1995)
Holt Anderson (1995-2014)
Sarah Block Dalena (1995-1997)
Amanda Patterson (1996-1997)
Elizabeth Stolar (1997-1998)
Pat McAulay (1998-2006)
Traci Blount Tillis (1999-2001)
Laura Ksyczewski (2001-present)
Lynn Barlow (2005)
Lori VonColln (2006-2008)
Angie Santiago (2006-2007)
Andrew Weniger (2007-2011)
Mary Cornwall (2008-2009)
Wendy Laposata (2009-2011)
Tara Waechter (2010-2012)
Karen Sipe (2012)
Patricia Crane (2012)
Allison Parker (2012-present)
Alexandra Bloch (2014)
ACTIVITIES
April 14, 1994
North Carolina Health Care
Information and Communications
Alliance, Inc. (NCHICA) was
chartered as NC Nonprofit

July 1, 1994
Governor James B. Hunt, Jr. issues
Executive Order for NCHICA

1995
NCHICA Board forms four work
groups to carry out its work:
Requirements, Specifications,
Implementation, and Management

March 1995
NCHICA Board establishes
Standing Advisory Committee
to review all strategic and
policy actions of the Board

June 1995
NCHICA Board approves and
initiates first Master Person
Index (MPI) Testbed Project

October 18-20, 1995
NCHICA 1st Annual Conference on
Health Information Sharing: The
Art of the Possible, Pinehurst, NC

1996
NCHICA forms Security and
Confidentiality Task Force
to examine NC laws on
information management and
how to adapt these laws to
electronic medical records

1996
HHS requests copy of model
privacy legislation to use as HIPAA
Privacy Regulations are developed

1996
Congress passes Health
Insurance Portability and
Accountability Act (HIPAA)

September 8-10, 1996
NCHICA 2nd Annual Conference
on Health Information Sharing:
Exploring the Benefits of a
Healthcare Intranet, Asheville, NC

November 1996
NCHICA Board changes structure
of organization to focus on
these areas: Computer-based
Patient Records; Confidentiality,
Privacy & Security; Electronic
Data Interchange; Telehealth;
and Voluntary Patient
Information Locator

September 7-9, 1997
NCHICA 3rd Annual Conference
on Health Information Sharing:
Overcoming Barriers & Managing
Change, Asheville, NC

1998
NCHICA works with the NC
DHHS Immunization Branch to
develop the Provider Access to
Immunization Registry Securely
(PAiRS) project. It consolidates
children’s immunization records
from three separate databases and
is available to healthcare providers
securely via the Web. Several
NCHICA member organizations
work on the project. See pp. 25-
26 for award NCHICA received in
recognition for PAiRS Project.

1998
NCHICA Standing Advisory
Committee develops vision and
resolution for Paperless, Person-
Centered Health Records by 2010
September 13-15, 1998
NCHICA 4th Annual Conference
& Exhibition on Building the
Healthcare Continuum: Steps
to the Future, Asheville, NC

1999-2002
NCHICA participates in the
HealthKey Program, a Multistate
Initiative to Help Build a Health
Information Infrastructure
funded by the Robert Wood
Johnson Foundation, with the
PAiRS and NCEDD projects
June 1999
NCHICA HIPAA Implementation
Planning Task Force established
1999
Y2K Task Force established

**September 12-14, 1999**
NCHICA 5th Annual Conference & Exhibition on Building the Healthcare Continuum: Tools & Rules, Asheville, NC

**October 1999**
NCHICA’s STEER (Standardization and Electronic Transmission of Emergency Records) Focus Group begins work on the North Carolina Emergency Department Database (NCEDD) Project, to address the need for standardized electronic reporting of injuries and disease conditions by hospital emergency departments

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**March 2000**
CDC provides funds for the NCEDD Project, which is led by the UNC Department of Emergency Medicine. Other key players include the NC DHHS Division of Public Health and the State Center for Health Statistics.

**September 10-12, 2000**
NCHICA 6th Annual Conference & Exhibition on e-Health: From Survival to Success, Asheville, NC

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**March 2004**
Grant awarded to NCHICA by NC Health & Wellness Trust Fund to develop grant proposals to improve information infrastructure for local public health departments

**June 28-30, 2004**
NCHICA hosts 2nd Academic Medical Center Conference on Security and Privacy Approaches for AMCs, Research Triangle Park, NC

**July 1, 2004**
NCHICA 10th Anniversary Celebration, Research Triangle Park, NC

**August 28-31, 2004**
NCHICA 10th Annual Conference & Exhibition on The Next Decade: Information Technology Enabling Better Health, Asheville, NC

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**September 9-11, 2001**
NCHICA 7th Annual Conference & Exhibition on e-Health: Tactical & Practical Solutions, Asheville, NC

**April 7-9, 2002**
NCHICA and Wake AHEC host 1st Academic Medical Center Conference on HIPAA Readiness, Research Triangle Park, NC

**October 12-15, 2002**
NCHICA 8th Annual Conference & Exhibition on Securing Healthcare Privacy & Connectivity, Asheville, NC

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2003
NCHICA teams with FOX50 WRAZ to produce a 30-second public service announcement to educate the public about HIPAA

**September 7-9, 2003**
NCHICA 9th Annual Conference & Exhibition on Beyond the Buzz: 21st Century Healthcare, Asheville, NC

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**March 2004**
NCHICA teams with FOX50 WRAZ to produce a 30-second public service announcement to educate the public about HIPAA

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**September 10-13, 2005**
NCHICA 11th Annual Conference & Exhibition on Leading the Way: Building Collaborative Healthcare Models, Greensboro, NC

**September 26-28, 2005**
NCHICA hosts 3rd Academic Medical Conference on AMC Security & Privacy: Progress & Prospects, Research Triangle Park, NC

**November 2005**
NCHICA selected by IBM to participate in the NHIN Prototype Architecture contract. NCHICA members represent two of the three IBM marketplaces.
January 2006
NCHICA selected to submit a proposal to RTI International on behalf of the State of NC for the Health Information Security & Privacy Collaboration (HISPC) project, funded by the U.S. Department of Health & Human Services

May 2006
NCHICA awarded contract from RTI International for Phase 1 of the HISPC Project. NCHICA Executive Director also awarded contract to serve on Technical Advisory Panel for HISPC.

2006
NCHICA Executive Director serving on ONC Workgroup to develop the Data Use and Reciprocal Support Agreement (DURSA) that will establish the terms and conditions for the Nationwide Health Information Network

May 5, 2006
NCHICA hosts seminar on Disease Registries in Primary Care Practice: A Necessity for Care Management in 2006 & Beyond, Chapel Hill, NC

September 9-12, 2006
NCHICA 12th Annual Conference & Exhibition, Person-Centered Health: Strategies-Solutions, Greensboro, NC

January 25-26, 2007
NHIN Prototype Architecture successfully demonstrated in Washington, DC

March 2007
NCHICA forms NC Consumer Advisory Council on Health Information to engage patients (health care consumers) in providing input and feedback on topics related to health information

June 10-13, 2007
NCHICA hosts 4th Academic Medical Center Conference on AMC Security & Privacy: Kick It Up a Notch! Chapel Hill, NC

July 2007
NCHICA awarded contract for Phase 2 of HISPC Project. Executive Director also awarded contract to serve on Technical Advisory Panel for HISPC.

September 23-26, 2007
NCHICA 13th Annual Conference & Exhibition on Cultures in Transition: Healthcare Consumers, Providers & Payers, Asheville, NC

September 2007
NCHICA one of nine organizations nationwide awarded contract with ONC for NHIN Trial Implementations

December 2007
NCHICA forms NC Health Information Exchange Council

April 2008
NCHICA awarded contract for Phase 3 of HISPC Project. NCHICA Executive Director also awarded contract to serve on Technical Advisory Panel for HISPC.

April 4, 2008
NCHICA conducts Triad Region Town Hall Meeting in Greensboro, NC to discuss Strategies to Promote Health Information Exchange in NC

April 18, 2008
NCHICA conducts Eastern Region Town Hall Meeting in Greenville, NC to discuss Strategies to Promote Health Information Exchange in NC

August 1, 2008
U.S. Department of Health and Human Services Secretary Mike Leavitt discusses how to build a value-driven health care system at NCHICA’s Western Region Town Hall Meeting, Asheville, NC

September 7-10, 2008
NCHICA 14th Annual Conference & Exhibition on Health Information Exchange: Connecting Communities to Achieve Excellence, Greensboro, NC

November 21, 2008
NCHICA conducts Southeastern Region Town Hall Meeting in Wilmington, NC to discuss Strategies to Promote Health Information Exchange in NC
January 2009
NCHICA awarded an option year extension on NHIN contract and NCHICA Executive Director appointed by HHS to serve on a joint NHIN and National eHealth Collaborative Workgroup to develop the governance principles and structure for the NHIN

March 1-4, 2009
NCHICA hosts 5th Academic Medical Center Conference on AMC Security & Privacy: New Challenges, New Solutions, Chapel Hill, NC

September 20-23, 2009
NCHICA 15th Annual Conference & Exhibition on Adapting to the Reality of Healthcare IT: A Whole New World, Asheville, NC

June 7-9, 2010
NCHICA hosts the 6th Academic Medical Center Conference on Meaningful Privacy & Security, Chapel Hill, NC

August 19, 2010
NCHICA executes NHIN Exchange Data Use and Reciprocal Support Agreement (DURSA) and is approved as an Eligible Participant in the NHIN Exchange by the NHIN Exchange Coordinating Committee

September 12-15, 2010
NCHICA hosts 16th Annual Conference & Exhibition on Transforming Healthcare Through Meaningful Use, Greensboro, NC

September 14, 2010
NCHICA conducts live demo of test data exchange between Western NC Data Link and HealthBridge in Cincinnati using NCHICA’s NHIN Exchange

March 15, 2011
NCHICA hosts 1st workshop on Health Information in the Cloud: Business Strategy, Security & Deployment, Charlotte, NC

March 21, 2011
NCHICA hosts 2nd workshop on Health Information in the Cloud: Business Strategy, Security & Deployment, Chapel Hill, NC

March 24, 2011
NHIN Coordinating Committee approves NCHICA as an active “Participant” in the Nationwide Health Information Network to connect the Western NC Health Network’s 16 hospitals to the Asheville VA Medical Center to exchange medical records of veterans in the region

May 23-25, 2011
NCHICA hosts the 7th Academic Medical Center Conference on New Rules! Putting Together Privacy & Security Policy, Technology & Practice in a HITECH World, Chapel Hill, NC

September 25-28, 2011
NCHICA hosts the 17th Annual Conference & Exhibition on Riding the Wave of Change: Accelerating the Quality Movement, Asheville, NC

October 27, 2011
NCHICA holds first meeting of the Informatics & Analytics Roundtable

April 22-25, 2012
NCHICA hosts the 8th Academic Medical Center Conference on Changing Risks & Requirements: The New World of Healthcare Security & Privacy, Chapel Hill, NC

September 9-12, 2012
NCHICA hosts the 18th Annual Conference & Exhibition on The Revolution in Healthcare: from Chaos to Coordinated Care, Greensboro, NC

November 2012
NCHICA adds a directory of health informatics and analytics education programs to the website
February 2013
NCHICA announces call for nominations for Health IT Innovation Awards

February 19, 2013
NCHICA hosts the 1st Thought Leader Forum on Analytics & Informatics at RTI International, Research Triangle Park, NC

April 11, 2013
NCHICA hosts an interactive workshop on Health Information Exchange: Business, Policy and Technical Considerations, Research Triangle Park, NC

May 6-8, 2013
NCHICA hosts the 9th Academic Medical Center Conference on New Challenges: from Concept to Operations, Chapel Hill, NC

May 7, 2013
NCHICA and Intel announce winners of Health IT Innovations Awards at awards banquet, Chapel Hill, NC

June 13, 2013
NCHICA and Northwest AHEC co-sponsor a workshop on Meaningful Use Strategy: Navigating Process Changes and Maximizing Results, Winston-Salem, NC

September 8-11, 2013
NCHICA hosts the 19th Annual Conference & Exhibition on Facing the Future of Medicine Now: Interfacing Patients, Technology & Quality, Asheville, NC

November 4, 2013
NCHICA 2nd Thought Leader Forum on Analytics for Value-Based Care at the SAS Institute, Cary, NC

February 5, 2014
NCHICA’s 3rd Thought Leader Forum on Quality Measures in Healthcare, Chapel Hill, NC

March 6, 2014
Members of NCHICA attend the NC DHHS HIE Forum to discuss implementation of the law provide feedback to state officials

March 2014
The NCHICA Executive Committee approves NCHICA involvement in a national Learning Health System initiative. NCHICA to take lead in developing policy and governance framework.

May 6, 2014
NCHICA hosts 3rd HIE Workshop, Research Triangle Park, NC

June 5, 2014
NCHICA hosts workshop on Understanding HIPAA Omnibus Obligations for Business Associates at UNC Charlotte Center City, Charlotte, NC

June 11, 2014
NCHICA’s 4th Thought Leader Forum on Clinical Episodes, Chapel Hill, NC

June 23-25, 2014
NCHICA hosts the 10th Academic Medical Center Conference on Managing the Integrated Information Environment, Chapel Hill, NC

June 25-26, 2014
NCHICA hosts 2nd workshop on Understanding HIPAA Omnibus Obligations for Business Associates, Chapel Hill, NC

October 5-8, 2014
NCHICA hosts the 20th Annual Conference & Exhibition on 20 Years of Health Information Sharing: Realizing the Art of the Possible, Greensboro, NC

October 6, 2014
NCHICA 20th Anniversary Gala, Greensboro, NC
ACHIEVING A PAPERLESS, PERSON-CENTERED HEALTH RECORD BY 2010

WHEREAS, advances in information technology are providing new tools and opportunities to improve the health and quality of life for all individuals; and

WHEREAS, presenting a complete health record at the time and point of care has become increasingly difficult because the health records of individuals are spread across multiple and changing providers and payer sources; and

WHEREAS, prompt access to complete and accurate information will improve the quality of care through the communication of patient wishes and prevention of mishaps related to drug interactions, handwriting, allergies, transmissible diseases, etc.; and

WHEREAS, providing more timely access to health information will improve the detection, assessment and early response of public health incidents, such as epidemics, emerging infectious diseases and bioterrorism; and

WHEREAS, paperless health records will improve access to population-based health information for health policy and clinical research purposes; and

WHEREAS, paperless health records will reduce costs associated with data retrieval, transmission, and storage through reduced resource utilization; and

WHEREAS, paperless health records will provide a standard means of controlling and monitoring access to sensitive information, thereby protecting the privacy of individuals; and

WHEREAS, cooperation among professionals and their respective associations will be an essential element in achieving a common vision and the adoption of standards for the secure creation, storage, access and transmission of records; and

WHEREAS, NCHICA (North Carolina Healthcare Information and Communications Alliance) provides a forum for inter-association cooperation with the goal of improving health care through the use of information technology and secure communications,

THEREFORE, [professional association] endorses the effort to achieve a secure, paperless, person-centered health record by 2010, and endorses working with other health professions through NCHICA to achieve this goal.

The following professional associations have approved this resolution by their governing bodies:

Carolinas Assn for Hospice and End of Life Care
NC Assn. of Pharmacists
NCHA (Hospital Assn.)
NC Health Care Facilities Assn.

NC Health Information Management Assn.
NC Medical Society
NC Nurses Assn.
NC Assn. Local Health Directors

First Drafted in 1998
**Documents produced by NCHICA Workgroups**

**HIPAA/HITECH/HIE RESOURCES**

**2000**
- HIPAA EarlyView™ Security software tool *(updated in 2003, 2004)*

**2001**
- HIPAA EarlyView™ Privacy tool *(updated in 2003)*
- Safe Harbor De-Identification Chart
- Using Protected Health Information for Research Purposes
- Training Clinical Research Professionals
- Analysis of the HIPAA Privacy Rule and Selected NC Statutes

**2002**
- Decision Tree for Use and Disclosure

**2003**
- Guidance for Identifying Designated Record Sets under HIPAA
- Direct Data Entry Principles
- Data Use Agreement for Limited Data Set
- Sample and Implementation Instructions for a Stand-alone Authorization for Use and Disclosure of Health Information for Research Purposes
- Guidelines for Using HIPAA Authorization Text as An Addendum to Informed Consent Forms
- Confidentiality and Use and Disclosure of Health Information for Research Purposes
- Notice of Privacy Practices *(updated in 2013)*
- Business Associate Agreement *(updated in 2010, 2013)*
- Internal Security Requirements Checklist
- De-Identified Data Sets and Data Sets Flow Chart
- Processing Data Requests and Flow Chart
- Sample Security Policies

**2004**
- Privacy Compliance Checklist
- Security Incident Response Matrix

**2005**
- Considerations on Implementing A Wireless Network in the Healthcare Environment
- Vendor RFP Template for Meeting HIPAA Security Requirements
- Sample Information Security Policy

**2007**
- Managing Sensitive Electronic Information on Portable Devices and Removable Media
- Addendum to Vendor RFP Template for Meeting HIPAA Security Requirements for Portable Devices and Removable Media
- NCHICA/WEDI Timeline for 5010 compliance *(updated 2009)*

**2009**
- HITECH Act Breach Notification Risk Assessment Tool *(updated in 2010, 2013)*
- Notice to Covered Entities Under HIPAA Regarding New Requirements under the ARRA HITECH Act
- Template for Business Associate Alert and New Breach Notification Requirements
- Summary of Selected ARRA and HITECH Act Provisions Related to Business Associates
- NCHICA/WEDI timeline for ICD-10 implementation *(updated in 2010, 2012, 2014)*
- A Proposed Architecture for Statewide HIE Capability in NC
- Quality Measures & Initiatives in NC
- HIE: Considerations for Engaging NC Consumers

**2010**
- NCHICA/WEDI publish updated 5010 and ICD-10 Timeline Benchmarks
- Privacy and Security Implications of Meaningful Use for Health Care Providers

**2012**
- Vendor Management Policy Template
- NCHICA teams with member Oak Grove Technologies to produce a mobile app version of the HITECH Act Breach Notification Risk Assessment Tool
- Electronic Submission of E-health Records to the Social Security Administration for Disability Determination: A Business Case Study Report to be presented to the Western North Carolina Health Network

**2013**
- Interim BYOD Considerations & Recommendations

**2014**
- Administrative Simplification in Workers’ Compensation: Electronic Billing Rules Coming in July
- BYOD Security Policy Framework
- ICD-10-CM/PCS Resource Directory

**ICD-10 TASK FORCE BULLETINS**
- ICD-9 is Being Replaced
- Exploring the Benefits of ICD-10-CM
- What’s Changing with ICD-10?
- Jumpstart ICD-10 Compliance
- The NCHICA/WEDI ICD-10 Timeline
- Understanding GEMs
- ICD-10: Questions to Ask Your Software Vendor
- Mitigating the Risks of ICD-10
- Lessons Learned
- Healthcare Reform & ICD-10-CM
- Clinical Documentation Challenges with ICD-10-CM
- ICD-10-PCS
- Education Planning
- IT Considerations with ICD-10
- CMS Information
- NCHICA ICD-10 Testing Pilot: Scope, Desired Outcomes & Lessons Learned
- ICD-10: Questions to Ask Your Software Vendor
- Clinical Documentation Challenges with ICD-10-CM (reprint)
- Peer-to-Peer Recommendations
- Transitioning to ICD-10
2002
- To HHS on HIPAA Privacy Rule

2005
- To HHS on HIPAA Enforcement Rule

2007
- Letter to NCVHS on NPI Dissemination

2008
- To CMS on NPRM for 5010
- To CMS on NPRM for ICD-10

2009
- To OCR on Breach Notification for Unsecured PHI
- To ONC on Meaningful Use Definition

2010
- To OCR on HIPAA Privacy Rule Accounting of Disclosures under HITECH RFI

2011
- To OCR on HIPAA Privacy Rule Accounting of Disclosures under HITECH Proposed Rule

2012
- To CMS on EHR Incentive Program Stage 2
- To ASC X12 on 6020 Implementation Guide 835 Health Care Claim Payment/Advice Transactions
- To CMS on Health Care EFT and Remittance Advice Transactions
- To CMS on Health Plan Identifier, NPI Requirements and ICD-10 Compliance Date
- To ONC on Revisions to Certification Program for Health IT

2013
- To AHRQ on CORE Operating Rule Changes

2014
- To HHS and CMS on Certification of Compliance for Health Plans
“Coming together is a beginning; keeping together is progress; working together is success.”
Henry Ford

The Aristone Group salutes and thanks Holt Anderson for leading NCHICA to success.

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Professional associations seek out organizations to partner with that bring value to their members and provide growth opportunities. NCHIMA values our long-standing partnership with NCHICA. Our members appreciate the opportunity to work with committed individuals to partner on healthcare issues including Privacy/Security of health information, ICD-10, Informatics, and HIE. NCHICA is known for its collaborative meetings, successful work groups, and valuable work products. We appreciate the opportunity to be a part of such a dynamic organization. Congratulations on your 20 years of service to North Carolina’s healthcare professionals.

Jean T. Foster, RHIA
NCHIMA Liaison Coordinator

Happy 20th Anniversary to our Colleagues at NCHICA! Thank you for the significant contributions you have made at a national-level advancing interoperability, as well as your leadership and support for the eHealth Exchange. We wish you continued success and look forward to continuing to work with you in the years to come.

Michael Matthews
Mariann Yeager
Kitt Winter
Healtheway

NCHICA accepts award for PAIRS Project
l-r: Mary Beth Lister
Rosalynn Carter
Holt Anderson
Lisa Wojnovich
Betty Bumpers
1999

NCHICA Executive Director
Holt Anderson wins Health Care Heroes Award from the
Triangle Business Journal
2014
The North Carolina Healthcare Information & Communications Alliance (NCHICA) has been a valued partner to the Workgroup for Electronic Data Interchange (WeDI) in their shared efforts to assist in the successful use of healthcare information exchange to improve efficiency, reduce costs and to enhance the quality of care.

NCHICA members have participated in WeDI events and activities for the past twenty years to share ideas and strategies as we work towards these common goals, including starting the WeDI Regional Affiliates Program to share implementation strategies for HIPAA privacy, security, and transactions.

Faced with major obstacles to EDI implementation in the late 1990s, including an overwhelming number of players and an unprecedented need for cross-industry coordination, NCHICA and WeDI collaborated on the establishment of SNIP (Strategic National Implementation Process) as a voluntary industry solution to address the issues of interpretation and workflow inconsistencies surrounding implementation of the HIPAA standards.

In the spirit of public-private collaboration, NCHICA and WeDI have more recently partnered together to publish and maintain the NCHICA-WeDI ICD-10 implementation timeline, one of the first in the country, as a critical resource for the industry to inform entities of what they have to do and when, in order to meet the compliance date of this significant initiative.

The important joint work from this alliance has accelerated the use of healthcare information exchange as an industry solution to critical healthcare problems. WEDI has greatly appreciated its partnership with NCHICA over the past 20 years and looks forward to continued collaboration in the future.

Jim Daley
Chair
WEDI

The North Carolina Healthcare Information & Communications Alliance (NCHICA) received Corporate Involvement Award from Every Child by Two Foundation in Washington, DC at a ceremony presided over by Rosalyn Carter and Betty Bumpers.

NCHICA received Award of Appreciation from NC Immunization Branch.

NCHICA received WEDI SNIP Regional Achievement Award in recognition of achievements in providing regional education and informative resources.

NCHICA received Excellence in Immunization Award from the National Partnership for Immunization at a ceremony in Washington, DC.

NCHICA received Certificate of Appreciation from the State of North Carolina.

NCHICA received Certificate of Recognition and Appreciation from the NC Chapter of the Healthcare Information and Management Systems Society.

NCHICA Executive Director Holt Anderson received the Health Care Heroes Award from the Triangle Business Journal for his work on behalf of NCHICA.
North Carolina leaders were ahead of the curve in the early 1990s by recognizing the importance of technology in the future of health care. The establishment of NCHICA allowed our state to be at the forefront in guiding the development of standards and best practices in the collection, analysis and protection of health information, all in the interest of driving improved health outcomes for our citizens.

Brooks Raiford  
President & CEO  
North Carolina Technology Association

Health Information & Management Systems Society (HIMSS) would like to offer our congratulations to the North Carolina Healthcare Information and Communications Alliance (NCHICA) on their twenty years of outstanding work and continuous efforts to transform the U.S. healthcare system through the effective use of information technology, informatics and analytics. Through NCHICA’s robust convening efforts and trusted voice within the state of North Carolina, HIMSS has been privileged to collaborate on many initiatives and events that have moved both organizations’ mission forward.

NCHICA’s twentieth anniversary is an exceptional milestone and a testament to the value it brings to the state of North Carolina as well as serving as a champion for health IT across the country. As the national healthcare landscape remains fluid and ever-evolving, it is critical for organizations such as NCHICA and HIMSS to work together for the betterment of all individuals. It is important to recognize how far we have come and to appreciate the tireless efforts that NCHICA has done to ensure the people of North Carolina receive the triple aim of healthcare: improved safety and outcomes, lower costs, and overall population health.

This year’s NCHICA Annual Conference highlights dynamic educational sessions that address several key issues facing the healthcare sector, such as health information exchange, meaningful interoperability, the evolving role of mobile technology, and exploring the impact of new care models such as, Accountable Care Organizations.

HIMSS looks forward to our continued collaboration and support of NCHICA and are delighted to wish you a happy twenty years of service and hope the next twenty are just as remarkable.

Congratulations!  
Paul Kleeberg, MD, FAAHP, FHIMSS  
Chair, Board of Directors  
HIMSS North America  
H. Stephen Lieber, CAE  
President/CEO  
HIMSS North America
Realizing the Art of the Possible