

NC User Group Meeting Peer-to-Peer Sessions

Tuesday, January 22, 2019

	Beaker Beacon CDS	Disease Management & Hot Topics	EpicCare & ASAP	Inpatient & Ambulatory	Organization & Process Improvement	Perioperative & Quality Care	Physician Tools & Support	Population Health	Reporting	Revenue	Technical & Security	Training	Other
	Grandover East	Grandover West	Auditorium 2	Auditorium 3	Auditorium 4	Arrowhead	Augusta	Blue Ashe	Tidewater	Victoria A	Victoria B	Victoria C	Colony A/B
10:00-10:50 am	Closing Gaps between IT and End-Users: Utilizing Clinical Informatics and Genba (Paula Carter-Scott & Noel Hammond, WakeMed)	Implementing Peer Support Specialist Program to Address the Opioid Epidemic (Dawn Carver & Melissa Saumier, Cone Health)	COMBINED: Refusal of Care Smartform & ED Provider Physical Exam Overhaul (Taylor Holmes & Kristofer Carlton, Novant Health)	Optimizing the Documentation Clarification / Query Process (Lauren Kinney & Natalie George, New Hanover RMC)	Using a Dashboard to Facilitate Information Sharing Across Application Teams (Erica Uhlich, CaroMont Health)	Procedure Pass: MRSA Protocol (Matthew Grosse, Novant Health)	Evoking Success: New Provider Epic Onboarding (Crystal Witt & Vicki Willard, Novant Health)	Epic@UNC Point of Care Integration with the NC CSRS (Nelson Nauss, UNC Health Care)	Workqueues: Maximizing the Use of Data (Pensola Hazel & Brandon Ansley, Atrium Health)	Automation of EKG Prof Fees (Chad Zeman, CaroMont Health)	Downtime Wizards: Summoning a Magical Downtime (Daniel Baucom & Tom Parnelle, CaroMont Health)	Engaging the End User: Real Time Eligibility (Anna Salciccia & Tammy Powell, UNC Health Care)	NC CIO Meeting
11:00-11:50 am	The OpTime & Beaker Relationship: How Important Is It Really? (Peggy Luu & Maria Hurley, DHTS)	A Comprehensive Build and Implementation of COPD Tools in Primary Care (Brooke McGuirt & Darrin Rivers, UNC Health Care)	How to Assess Third Party Applications in an Epic-First World (Neal Chawla, WakeMed)	Using BPAM for Emergency Release and MTP Blood Product Administration (Natrina Jones & Jennifer Durham, Wake Forest Baptist Health)	Let's Go Lean!! Utilizing Welcome Self-Check In for Pediatric Specialties (Devonda Dasher & Dana Johnson, WakeMed)	Using Epic Monitor as OR Flight Boards (Aisha Archie & Holly Worboys, Novant Health)	Creating a Provider Builder Program with Service Line Focus (Jason Connelly, Novant Health) &	COMBINED: Design and Deliver: Planning for Patient Reported Outcomes (Amy Seaver Leale & Jennifer Maddocks, Duke Health) & Transitions of Care Management Reporting (Daniel Gibbs & Jennifer Williams-Salifou, UNC Health Care)	COMBINED: BI Roundtable: Ambulatory Regulatory Reporting (Amy Bryant, CaroMont Health) & Operational Reporting (Justin Biggers, UNC Health Care)	COMBINED: Research Billing/Payment Automation in Epic (Julia McCauley, Duke Health & Charles McLamb, DHTS) & Learning to Love Research Billing (Ed Finerty & Stephanie Deen, UNC Health Care)	Unblocking End Users More Efficiently (Dean Hondros & Brittany Ireland, UNC Health Care)	How Super is Your Super User Program? (Tracy Winn, Cone Health)	NC CIO Meeting
2:30-3:20 pm	Creation and Integration of an External Electronic Test Catalog with Epic Beaker (Rob Adams & Carrie Porterfield, DHTS)	COMBINED: Suicide Documentation Improvement Project & Delirium Screening and Response (Misty Guerrero, Brian Griffith & Curtis Lambert, Duke Health)	Simplifying Sedation: Making Real-Time Documentation a Reality (Erica Uhlich, CaroMont Health)	Bedside Implementation and Optimization (Paula Carter-Scott & Chad Sickie, WakeMed)Hol	Project Management: It's Not as Hard as It Seems (Glenn Willis, UNC Health Care)	How Was I Supposed to Know They Had a Difficult Airway? (Tim Crittenden, DHTS)	The PI Team: Demonstrating Strategies to Improve Provider Engagement (Christine Fogarty & Beverly Frommel, CaroMont Health)	Social Determinants of Health (Susan Spratt & Michele Casey, Duke Health)	Promoting Safety Using Barcode Scanning Reporting (Liz Beekman & Deirdre Kelly, Novant Health)	Revenue Gladiator Training: Protect Your Revenue (James Robinson, Atrium Health)	Clinical IS Governance Round Table (Neal Chawla, WakeMed)	Not All Cloning is Bad: Multiply Your Training Resources Today! (Brenda Taylor & Nidra Ricks, Cone Health)	Clinical Informatics Immersion Program (Jane Both & Amber Woodard, New Hanover RMC)
3:30-4:20 pm	COMBINED: Electronic Consent for Chemotherapy (Parul Patel, DHTS) & Oncology Pathways Integration (Helen Lee, Cone Health)	COMBINED: Using Clinical Decision Support to Improve Depression Screening and Intervention (Jason Connelly, Novant Health) & Leverage Clinical Decision Support Tools to Identify HIV Infections Early (Shannon Carey & Jeffrey Hatcher, Cone Health)	COMBINED: No Referral Left Behind: A Look At EpicCare Link Referral Workflows (Tara Crane & Nicole Spearman, Novant Health) & Referral Workqueues: Dynamic Routing to your Medical Neighborhood (Ashley Arey & Sam Weir, UNC Health Care)	Whose Line is It Anyway? (Brandais Phelps, Wake Forest Baptist Health)	COMBINED: Medication Reconciliation: How NHMG Improved the Epic Workflow (Crystal Witt & Becky Phares, Novant Health) & Medication Reconciliation: Leveraging Dashboards and Unit Level Feedback (David Michael, Vidant Health)	Patient Assistance Center: Helping to Improve Patient Outcomes and Prevent Readmissions (Cheryl Cummings, New Hanover RMC)	Using Epic to Support a Physician Well-Being Program (Donald Spencer & Eugenia McPeck Hines, UNC Health Care)	Care Gap Closure Process (Lauren Rice & Annie Whitney, UNC Health Care)	Improving Perinatal Data Quality in the Epic@UNC EMR (Alison Stuebe & Randall Blanco, UNC SOM)	Expanding the Capabilities of the 837P in the Acute Environment (Susan Owens & Tracy Jones, Novant Health)	Transforming Validated Clinical Research into an EPIC Orchard App (Iltifat Husain, Wake Forest SOM)	COMBINED: Clinical Implementation Coaching & Utilizing Clinical Informatics and Concierge Staff in Epic Training (Jennifer Balchunas, Beth Caviness, Dean Hondros & Laura Priest, UNC) & Duke Health Concierge (Rosie Hughes & Demarcus Simmons, DHTS)	Guardians of the Galaxy: Establishing Epic as a Second Language (Walidah Nicholson, CaroMont Health)

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9:00-9:50 am	Enhanced Reporting of AJCC 8th Edition Staging (Giselle Boward, DHTS)	COMBINED: Opioid Build: Assisting Providers by Making Tools Makes Sense & Opioid Registry Dashboard and Navigator (Sianna Dvorak, Lisa Nadler & Susan Spratt, Duke Health)	Trick Out Your Trackboard (Erica Uhlich, CaroMont Health)	WakeOne Optimization: An Initiative to Enhance and Transform Specialty Workflows (Saima Noorani & Robin Weiner, Wake Forest Baptist Health)	Roster Management Engine: Successes and Lessons Learned (Winne McCrary, Wake Forest Baptist Health)	Surgery Navigation Center (Amy Wagner & Rebecca Dockstater, New Hanover RMC)	COMBINED: Physician Builders and Trainers: Do We Really Need Them? & Integrating an Emergency Medicine Physician into a New EPIC Team (Matthew Vreeland & Suzanne Wilson, FirstHealth of the Carolinas)	Establishing a Connection with the NC Immunization Registry (Justin Kelley & Lisa Powell, DHTS)	Using Care Team Data Link for Specialty Attribution (Annie Whitney & Rekha Upadhyaya, UNC Health Care)	Line Level EOB for NC Medicaid with EPIC 2018 Functionality (Tom Carlin & Joanne Napier, New Hanover RMC)	Downtime Preparedness: Don't Let Downtime Become a Disaster (Lisa Quinlan & Evelyn Huey, FirstHealth of the Carolinas)	How Do You SHARE Your Knowledge? (Rebecca Leonard & Robert Stallings, Cone Health)	
10:00-10:50 am	Optimizing Results Review with a Provider and Lab Clinical Taskforce (Andrew Crichton, DHTS & Jon Lovins, Duke Health)	COMBINED: Hurricane Florence: Discharge Challenges Made Easier with Tableau (Brooke Burgess & Shwetha Dash, Duke Health & Hurricane! How One Hospital Rose above the Flood Waters (Jane Both & Claudia Campese, New Hanover RMC)	Sedation Narrator Time for Change (Jessica Roddy, Wake Forest Baptist Health)	Effects of Dragon DMO vs Network on Provider Efficiency in the EMR (Penny Rose & Alison Church, Wake Forest Baptist Health)	Don't Just Set It and Forget It: Epic Result Routing (Anthony Barnes & Naresh Gupta, UNC Health Care)	COMBINED: Best Packing Advice: Striving for Quality While Reducing Provider Work (Jason Connelly, Novant Health) & Effectively Using BPAs in Quality (Misty Hoffman, Wake Forest Baptist Health)	Help Providers Improve Efficiency and Document Less at Home (Hillary Lockemer, WakeMed)	COMBINED: Annual Wellness Visit Strategic Scheduling & The Annual Wellness Express (Jelisa English, Lauren Rice & Brian Gustafson, UNC Health Care)	COMBINED: Optimizing HCC Coding in Epic (Marty Griffo & Nancy Higgins, Atrium Health) & Success with MSSP: Driving Chronic Disease Management HCC Opportunities Using Reporting (Liz Beekman & Jennifer Underwood, Novant Health)	Utilizing Availability to Decrease Overall Error Rate and Drop to Paper (Stephanie Burnette, UNC Health Care)	Monitoring Bridges Interfaces Using Web Services (Daniel Baucom, CaroMont Health)	COMBINED: Build Sustain Maintain Training Platform = Organizational Gain & Rolling Out Training Wheels (Patricia Galivan-Hirsch, Crystal Johnson, Joanna Miller-Bellew & Kimberly Landaverde (UNC Health Care)	COMBINED: Tracking Audits and Appeals (Karen Zurek & Michelle Walls, Atrium Health) & Correspondence Tracking (Tana Ensley & Tarnell Jones, Novant Health)
11:00-11:50 am	Knowledge Management Using Epic GetSmart: Lessons Learned at Duke (Robert Musser, Duke Health)	A Community Teaching Hospital's Response to the Opioid Epidemic (Mackie King & Lisa Edgerton, New Hanover RMC)	Epic Change Control (Leslie Robinson, Novant Health)	Leveraging Tasks and Checklists for Care Management (Keri Linares, Duke Health)	Expanding The Willow Toolbox To Save Pharmacist Time (Rebecca Knudsen, Wake Forest Baptist Health)	Preoperative OSA Screening and Postoperative CPAP Treatment Algorithm (Andrew Namen, Wake Forest School of Medicine)	Leveraging Applied Clinical Informatics through Physician Builders (Ajay Dharod, Wake Forest School of Medicine)	Health Maintenance Record Request (Kimberly Valcin & Randi Towns, UNC Health Care)	Creating a Datamart for Thyroid Disease: Improving Patient Care through Data Analysis (Susan Spratt & Patti Gorgone, Duke Health)	Non-Patient Revenue Billing (Fawn Randle & Kristen Walters, Novant Health)	IT PMO Roundtable (Robert Smith, Cone Health & Tom Parnelle, CaroMont Health)	Bringing Reporting Back: Reports to Run After You Go-Live (Dean Hondros & Brittany Ireland, UNC Health Care)	Hybrid Labs: A Cupid and Optime Joint Venture (Wade Mauser & Karen Peoples, UNC Health Care)
1:00-1:50 pm	Evaluation of Commonly Overridden Drug-Drug Interaction Alerts at a Tertiary AMC (Christopher Gauger & Christopher Dennis, Vidant Health)	Stroke Get with the Guidelines Navigator (Brandais Phelps, Wake Forest Baptist Health)	The Secret Sauce of End User Adoption: Our Organizational Change Management Program (Dawn Daniels & David Moser, Vidant Health)	Sleep Lab: Utilizing Radiant Workflows (Lisa Quinlan & Sandra Follett, FirstHealth of the Carolinas)	Joint Venture to Enterprise Release of Information (Tarnell Jones, Novant Health)	Keeping Parents Out: Optimizing Teen Privacy in Epic (Dean Miner, Duke Health)	Well Child Check Express Lane: Improving the Efficiency of a Well Child Visit (Jason Connelly, Novant Health)	Risk Segmentation Tools to Support Value-Based Contracts (Ben Dellva & Daniel Gibbs, UNC Health Care)	Can Providers Increase Revenue without Seeing More Patients? (Nicolas Haller, Wake Forest Baptist Health)	Tracking and Prioritizing Payor Issues Using SharePoint (Jessica Fahey, UNC Health Care)	Custom Code Automates Off-boarding of Epic's EMP & SER Records (Krystal Greenhaw, Duke Health)	Oiling the Process: Training & Access for Clinical Students (Lisa Moore & Tomeko Fountain, Cone Health)	