Exhibitor Packet

Audience
150 privacy, security & compliance officers; IT support staff; analysts; attorneys; privacy/security consultants; solution providers; Anyone involved in security and privacy at Academic Medical Centers, health systems, provider offices, public health, law firms or nonprofits

Fee
NCHICA members: $1,500  
Non-members: $2,400

Fee includes:
- Registration for two exhibit table personnel
- Opportunity to introduce a conference session and give a brief value statement about your company
- Breakfast, lunch and breaks on Wednesday and Thursday; reception on Wednesday
- Company listing on conference materials and website
- 6’ skirted table with two chairs
- Wireless Internet access
- Access to electricity
- Conference attendee list (2 weeks prior and 1 week after conference)

Exhibit Hours
Set-up: Wednesday, October 21, 2020: 6:30-7:30 am

Table Display Hours:
- Wednesday, October 21, 2020: 7:30 am-5:00 pm
- Thursday, October 22, 2020: 7:30 am-2:45 pm

Dismantle: Thursday, October 22, 2020: 2:45-5:00 pm

Shipping
Materials may be delivered to the Washington Duke Inn no earlier than October 20, 2020. Items should include a return address and be addressed as follows:

ATTN: Lezlie Williams  
Washington Duke Inn & Golf Club  
3001 Cameron Blvd., Durham, NC 27705  
Hold for Arrival: (Exhibitor Name), AMC Conference, October 21-22, 2020

Both UPS and FedEx pick up at the Washington Duke Inn. Please call Lezlie Williams at 919-313-2849, email lwilliams@wdigc.com to arrange to have boxes picked up between 8:00 am and 5:00 pm Monday through Friday.

Directions
https://www.washingtondukeinn.com/directions/
2019 AMC Conference Attendees by Health Industry Sector

- AMC: 40%
- Health System: 16%
- Solution Provider: 18%
- Public Health: 3%
- Healthcare Provider: 5%
- Educator: 4%
- Other: 5%
- Health IT Consulting: 9%

2019 AMC Conference Attendees by State

Map showing the distribution of conference attendees by state.
Exhibitor Terms & Conditions

The Exhibitor must comply with the requirements of the Organizer and where applicable with all rules and regulations issued by the owner of the Venue in force at the time of the Conference. The Exhibitor undertakes to comply with the obligations and duties contained or referred to in the Contract including (without limitation) those contained or to be contained in the Exhibitor Packet. Exemptions from any of these obligations and duties may be granted at the Organizer’s discretion. No exemption given by the Organizer will be effective unless in writing. The Contract comprises these Terms and Conditions, the Exhibitor Application, the Exhibition Space Contract, Exhibitor Packet, and exhibitor correspondence, except as varied in writing signed by the parties.

I. Definitions:

A. In these Terms and Conditions the following definitions apply:

2. “the Venue” means the Washington Duke Inn & Golf Club, 3001 Cameron Boulevard, Durham, NC 27705;
3. “the Contract” means these Terms and Conditions, the Exhibitor Application, the Exhibition Space Agreement, the Exhibitor Packet, and exhibitor correspondence;
4. “the Exhibitor Application” means the online form submitted electronically to Organizer to apply for the exhibit space;
5. “the Exhibition Space Agreement” means the agreement within the Exhibitor Application for exhibit space at the Conference;
6. “the Exhibitor” means a single person, firm, or company agreeing to take exhibit space;
7. “the Exhibitor Packet” means the guide produced by the Organizer that lists the fees, benefits, exhibit hours, shipping information, directions, floor plan, and terms & conditions;
8. “the Exhibit Fee” means the amount shown as the total price payable by the Exhibitor in the Exhibitor Application;
9. “the Exhibit Area” means the designated area or areas allocated for exhibit space at the Venue;
10. “Co-branding” means a strategic alliance between two or more persons, firms, or companies developing, manufacturing, producing or distributing the same product or series of products. This may also refer to co-marketing or brand partnerships.

Initial here to accept the clause above: _____

II. Application to exhibit at AMC Conference:

A. Contract:

1. A signed and submitted contract and acceptance by Organizer constitutes a binding agreement between Organizer and the Exhibitor.
2. The terms and conditions contained herein are part of this contract.
3. The Organizer reserves the right to add to, alter or expunge any of these Terms & Conditions at any time.
4. Exhibitor agrees that all and any matters not specifically covered in these articles are subject to final decision by Organizer.
5. Agencies requesting exhibit space for a client must provide a letter of authorization with the Contract.
6. Organizer reserves the right to reject any application that, in its judgment, does not meet criteria set forth within this contract.

B. Terms of Payment:

1. Upon acceptance of this signed contract, organizer will send link to online application.
2. A non-refundable deposit is due at time of application in the amount equal to 50% of the Exhibit Fee.
3. Payments must be made to NCHICA by check, ACH or credit card. All check payments must include a certified invoice. All other payments must contain an invoice number.
4. Payment of the remaining balance equal to the amount of 50% of the Exhibit Fee is due within 15 days of the invoice date or before ______________, whichever comes first. Payment must be
made in full, equal to the amount of 100% of the Exhibit fee in order to be considered an exhibitor.

5. Members of NCHICA must be in good standing at the time of application and at the time of the Conference (meaning dues paid in full) to be eligible for member rates.
   a. Exhibitors with delinquent membership dues will be charged non-member rates at time of delinquency.
   b. Payment of delinquent membership dues or the remaining balance for the non-member rate must be received in full by NCHICA fifteen (15) days prior to the Conference start date or will be subject to the terms of the Cancellation Policy.

6. If Exhibitor fails to pay any installment on the due date for payment, the Organizer may at any time thereafter either:
   a. By notice to the Sponsor declare the balance remaining unpaid of the Exhibit Fee immediately payable, whereupon the Exhibitor shall pay such balance to the Organizer forthwith on demand; or
   b. Terminate the Contract forthwith by notice to the Exhibitor served at any time after the due date in Section II.B.3. Organizer will retain all fees paid by Exhibitor as liquidated damages.

C. Co-Branding Policy:
1. “Co-branding” means a strategic alliance between two persons, firms, or companies developing, manufacturing, producing or distributing the same product or series of products. This may also refer to co-marketing or brand partnerships.
2. Organizer will permit the use of co-branding under the following terms and conditions:
   a. Exhibitor must submit a request to co-brand for each additional person, firm, or company, as defined in Section II, subsection, C, paragraph 1, in advance via the Exhibitor Application. Verification of receipt of the request by Organizer is the responsibility of the Exhibitor.
   b. Organizer will review all requests and provide a formal acceptance or denial of such request through written communication via email.
3. An additional surcharge will be applied to each accepted request for co-branding in the amount equal to 35% of the Exhibit Fee.
4. Any unapproved/unaccepted co-branding before and during the Conference will be penalized and subject to the surcharge plus an additional $500 per infraction. Exhibitor will be notified and billed, and payment will be due within 15 days of invoicing.

Initial here to accept the clause above: ____

III. Cancellation Policy:
A. If Exhibitor, and designated representatives of Exhibitor, does not adhere to the rules and regulations set forth within this contract, Organizer reserves the right to terminate the agreement, to offer exhibit space, in full or in part, to another company, and to retain as liquidated damages any amounts already paid.
B. Exhibitor agrees that payments or deposits made by Exhibitor may be used toward satisfying any cancellation fees due to Organizer under this contract.
C. In the event Exhibitor cancels this contract, or is unable to use exhibit space after September 21, 2020, Organizer shall retain as liquidated damages all amounts paid by such Exhibitor. This includes company “no-shows” that do not occupy contracted on-site exhibit space by start of Conference activities on June 1, 2020.
D. Cancellation Deadlines and Liquidated Damages:
   1. Organizer retains the 50% deposit for any cancellations received before September 21, 2020.
   2. Organizer retains 100% of the Sponsor Fee for any cancellations received after September 21, 2020.
E. If a cancellation request is made within three calendar days of the Conference by reason, in whole or in part, of war, fire, national emergency, acts of God, labor dispute, picketing, strike, lockout, civil disturbance, inevitable accident, natural disaster, curtailment of transportation facilities or governmental intervention which materially affects the ability of the Exhibitor to fulfill its obligations under the Contract as planned, Organizer shall credit any fees paid to Organizer to the next scheduled Conference, less any actual expenses incurred by Organizer.
F. All cancellations must be received through written communication by email to Allison@nchica.org.
G. Upon confirmation of receipt of written cancellation notice from Exhibitor, Organizer shall have no further obligations to Exhibitor under this contract.

Initial here to accept the clause above: ____

IV. Provisions of Exhibitors

A. Conditions of all Exhibitors:

1. Exhibitor hereby agrees to be bound by all Organizer and Venue Rules and Regulations outlined here, and any additional rules, regulations, and information as may be adopted by Organizer or the Venue.

2. Subleasing, Reselling or Transferring Sponsorship:
   a. Only one company may be represented per contracted exhibit space, unless approved under Section II.C. (Co-Branding Policy). Exhibitor will not be allowed to share, sublet, resell, or transfer the contracted sponsorship, in whole or in part, to any firm, or employee of a firm, that is not listed on the sponsor application and contract, or pre-approved by Organizer.
   b. No marketing materials may be distributed by organizations other than the Exhibitor.

3. Exhibitor representatives must conduct themselves in a professional manner and must maintain a professional appearance and demeanor.

4. All Exhibitor personnel must display their Conference badges at all times. Conference badges are the property of the Organizer and are not transferrable without explicit permission from the Organizer.

5. If Exhibitor does not meet the guidelines stated within this contract, Exhibitor will forfeit its right to exhibit and any fees already paid will be retained as liquidated damages.

B. Eligibility and Assignment of Exhibit Space:

1. Any company whose proposed exhibit is in keeping with the educational goals of Organizer may apply for exhibit space.

2. Exhibit space will be assigned on a first-come, first-served basis on after 100% payment of exhibit fees to Organizer.

3. No sponsor will be authorized to publicly promote involvement with the Conference, receive sponsorship benefits, or set up exhibit space unless 100% of exhibit fee is received by Organizer on or before September 21, 2020.

4. Organizer reserves the right to refuse any application for sponsorship that it determines is not consistent with the goals of Organization. Organizer cannot and does not guarantee availability of exhibit space.

2. Subleasing, Reselling or Transferring Exhibit Space:

   a. Only one company may be represented per exhibit space. Exhibitor will not be permitted to share, sublet, resell, or transfer the contracted exhibit space, in whole or in part, to any firm, or employee of a firm, that is not listed on the exhibitor application and contract, or pre-approved by Organizer under the co-branding policy.
   b. No marketing materials may be distributed in exhibit space by organizations other than the Exhibitor.
   c. All personnel working in contracted exhibit space must be direct employees of Exhibitor named in this contract.

3. Organizer will provide information on labor, equipment, instructions, and schedule of prices regarding shipping and drayage, labor for erecting and dismantling, electric, audio visual, etc. on the official Conference website, sponsor Packet, and/or via email.

4. Standard evening “lock-down” security will be provided in the Conference center; however, Organizer is not responsible for any lost or stolen materials, and small items of value (e.g., laptops) should be removed before the exhibition and/or Venue closes.

5. No signs, banners, advertising matter, decorations or parts of exhibition will be permitted in aisles, public rooms, or other areas of the Venue unless strictly pre-approved by Organizer.

6. Unpacking and packing, removal of empty crates and cases is the responsibility of the Exhibitor or contracted service provider, and shall be performed within the exhibit space and only during published move-in and move-out hours.

7. Organizer reserves the right to regulate exhibits that are inconsistent with the character of the Conference or are otherwise objectionable or inconsistent with Organizer policies. Organizer
reserves the exclusive right to make all determinations regarding objectionable displays which shall be binding on the parties.

8. Exhibits or displays that are taller than 7’ (feet) in height must be placed against the back of the exhibit space and not extend into the neighboring exhibitors’ lines of sight. Organizer reserves the right to require Exhibitor to remove a display that, in the opinion of Organizer, is too large for the area contracted and/or interferes with one or more neighboring exhibitors’ lines of sight.

Initial here to accept the clause above: _____

V. Code of Conduct
   A. Exhibition Code of Conduct:
      a. All exhibits must be in place before start of Conference activities on October 21, 2020 or space shall revert to Organizer with all payments forfeited. Exhibitor must adhere to the published move-in and move-out hours.
      b. All personnel working in a contracted exhibit space must be direct employees of Exhibitor named under this contract.
      c. Organizer requires strict adherence to the opening and closing hours of the exhibition. Early dismantle of exhibit space is strictly prohibited.

   B. Specific policies:
      1. The following activities are strictly prohibited:
         a. **Outboarding.** Outboarding is defined as marketing, sales and hospitality events conducted by exhibitors or non-exhibitors capitalizing on the presence of buyers and/or sellers attending the original Conference without previously notifying the original Conference Organizer and finalizing an arrangement that benefits both parties. This practice is considered unethical. It includes practices such as “coat-tailing”, “piggy-backing”, co-location of events, and hospitality events, during the Conference.
         b. **Buttonholing.** Buttonholing is defined as the act of detaining someone in conversation against his or her will.
         c. **Suit-Casing.** Suit-casing is defined as sales activity or solicitation by any non-exhibiting company or person in the Venue and/or on any property under the supervision of Organizer during the Conference.
         d. Sponsor literature and printed materials, including trade publications, may only be distributed from within the contracted exhibit space and may not appear in any other public space of the Venue. Demonstrations, sales activities and giveaways must take place within the Exhibitor’s contracted exhibit space.
         e. Subleasing, Reselling or Transferring of Exhibit Space will not be permitted as referenced in Sections IV.A.2 and IV.B 2. Above.

Initial here to accept the clause above: _____

VI. Liability
   A. Sponsor agrees to fully protect, indemnify, defend and hold harmless Organizer and its employees and agents against such portion of all claims, losses, damages to persons or property, governmental charges or fines and reasonable attorney fees incurred as a result of third party claim arising out of or caused by sponsor’s negligent or willful misconduct during the occupancy or use of the exhibition premises or any part thereof.
   B. Exhibitor agrees to secure liability insurance to adequately protect against reasonably foreseeable personal injury and property losses arising from Sponsor’s occupancy or use of the exhibition premises.

Initial here to accept the clause above: _____

VII. Cancellation of Conference
   A. If the Conference is cancelled or suspended in whole or in part by reason of war, fire, national emergency, acts of God, labor dispute, picketing, strike, lockout, civil disturbance, inevitable accident, natural disaster, the non-availability of the Conference premises, shortage of materials, curtailment of transportation facilities or governmental intervention which materially affect the ability of either Organizer or the facility to hold the Conference as planned, or any other cause not within the control of the
Organizer whether of the same kind or not, the Organizer shall be under no obligation to repay any such cancellation, or suspension.

1. In such event, the Organizer reserves the right to change the Venue for the Conference and to substitute a new Venue.
2. If Organizer is unable to find substitute venue over same conference dates, Exhibitor will have option to either have payment applied to an exhibit table at the rescheduled conference, or get a refund (minus any banking fees already paid by Organizer).

Initial here to accept the clause above: _____

VIII. Capacity: All signed on the Contract warrant that he/she has the capacity to bind the party for which he or she is signing.

FOR AND ON BEHALF OF THE EXHIBITOR:

------------------------------------------  ------------------------------------------
Signature of Exhibitor’s Authorized Representative  Exhibitor Name (Official Company Name)
------------------------------------------  ------------------------------------------
Printed Name of Exhibitor’s Authorized Representative  Exhibitor Mailing Address
------------------------------------------  ------------------------------------------
Title of Exhibitor’s Authorized Representative  Exhibitor City, State, Zip
------------------------------------------  ------------------------------------------
Email of Exhibitor’s Authorized Representative  Exhibitor Phone Number
------------------------------------------  ------------------------------------------
Phone Number of Exhibitor’s Authorized Representative  Date of Signature

FOR AND ON BEHALF OF ORGANIZER:

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Signature of Authorized Representative
------------------------------------------
Printed Name of Authorized Representative
------------------------------------------
Title of Authorized Representative
------------------------------------------
Date of Signature

To reserve your space:

Submit signed contract to Allison Mera, Member Engagement Manager, at Allison@nchica.org.

After your contract is received, you will receive an email with a link where you can select your table and submit payment.